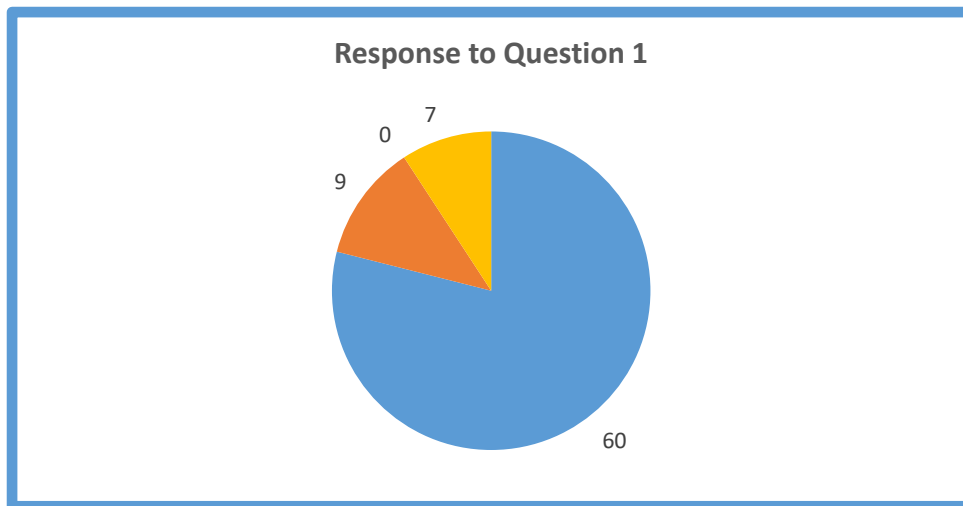


LYMPHOEDEMA SPECIALIST SERVICES LTD
PATIENT FEEDBACK RESULTS
FEBRUARY 2018

In February 2018, Lymphoedema Specialist Services Ltd surveyed 103 patients at random in order to determine their satisfaction with the service they receive and the qualitative impact of their swelling, following treatment. Of the 103 surveys sent, 76 were returned. The results of which can be found below.

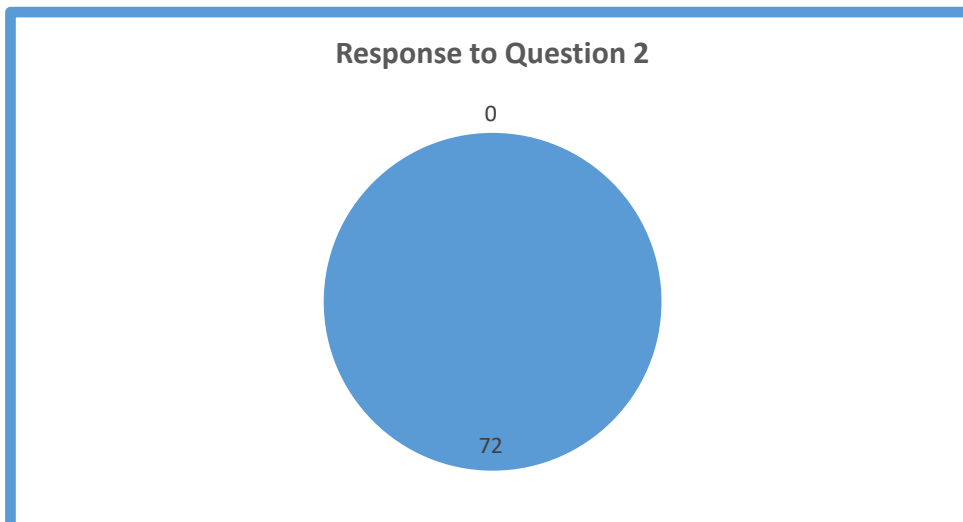
Question 1: How satisfied are you with your Lymphoedema Treatment?

Very Satisfied	Satisfied	Not Satisfied	Not Answered
60	9	0	7
78%	13%	0%	10%



Question 2: Do the staff treat you with dignity and respect?

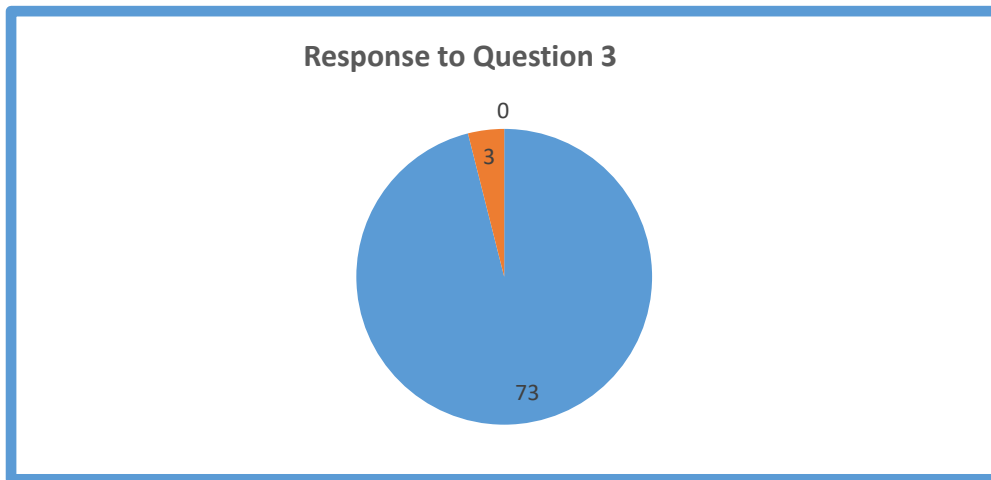
Yes	No
76	0
100%	0%



LYMPHOEDEMA SPECIALIST SERVICES LTD
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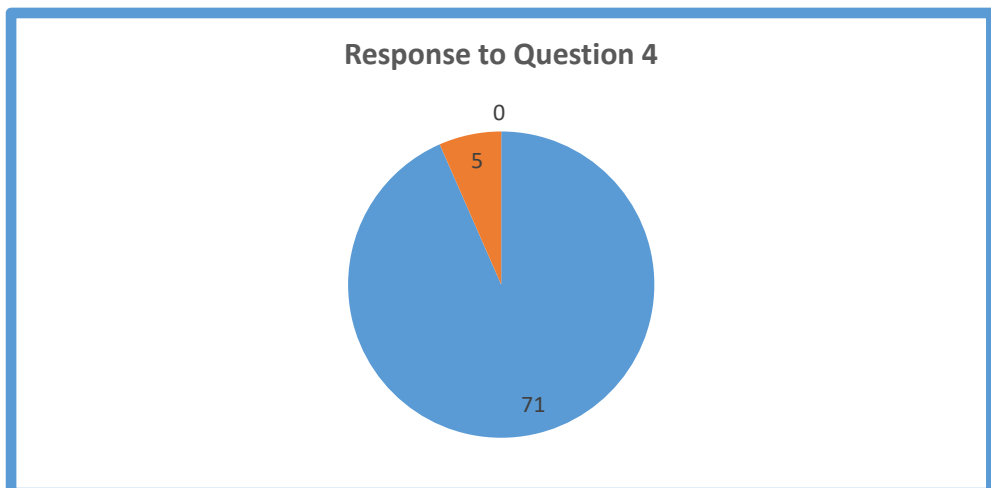
Question 3: Has information been given to help you understand your Lymphoedema and the risk of cellulitis (infection)?

Yes	Not Sure	No
73	3	0
96%	4%	0%



Question 4: Is the treatment and support you are receiving from the staff improving your daily life and well-being?

Yes	Not Sure	No
71	5	0
93%	7%	0%



LYMPHOEDEMA SPECIALIST SERVICES LTD
PATIENT FEEDBACK RESULTS
FEBRUARY 2018

Question 5: Is the treatment you are receiving controlling your swelling?

Yes	Not Sure	No
71	5	1
93%	6%	1%

